

FAQS

Your family may be eligible for a discount on your internet!



Q. What is the Affordable Connectivity Program? Is it a scam?

A. No, the Affordable Connectivity Program (ACP) is not a scam. The ACP was launched in 2021 and is administered by the Federal Communications Commission (FCC) to make internet connections more affordable for low-income households.

Q. What kind of discount will I receive on my internet bill?

A. The ACP provides a discount of up to \$30 per month toward internet service for eligible households and up to \$75 per month for households on qualifying Tribal Lands.

Q. Who is eligible for the ACP?

A. Households with income at or below 200% of the Federal Poverty Guidelines are eligible OR if a member of the household meets at least one of the following criteria: received a Pell Grant during the current award year; participates in Free and Reduced-Price Lunch or Breakfast Program; SNAP; MaineCare; Federal Housing/Public Housing/Affordable Housing Programs; Supplemental Security Income (SSI); WIC; Veteran's Pension or Survivor Benefits; or Lifeline. Households on qualifying Tribal Lands that participate in one of these programs: BIA General Assistance; Tribal TANF; Food Distribution Programs on Tribal Reservations; or Tribal Head Start (income based).



Q. Do I receive a check every month?

A. No, ACP funds are paid directly to the participating Internet Service Provider (ISP) and you see the discount on your monthly bill.



Q. How do I find out if my ISP participates?

A. You can call your ISP directly or you can find a list of participating providers on this website: <https://www.fcc.gov/affordable-connectivity-program-providers#Maine>



Q. Is this a complicated process?

A. No, enrollment is in two steps:

1. [Go to AffordableConnectivity.gov](https://www.affordableconnectivity.gov) to fill out an online application or print out a mail-in application.
2. Once your application is submitted, you will receive a confirmation number. Keep that confirmation number! You will need it when you call your ISP to have the discount applied to your monthly bill. That's it!

This information has been compiled by Sunrise County Economic Council.

